

## Student Satisfaction Survey

Dear Student,

This Student Satisfaction Survey regarding Teaching - Learning and Evaluation, will help to upgrade the quality in higher education. So, please respond to all the questions given in the following format without fear or favour. Your identity will not be revealed.

### *General Information*

A) Please confirm this is the first and only time you are answering this survey.

Yes ☐ No ☐

B) Age: \_\_\_\_\_

D) Gender: Male ☐ Female ☐

E) Your degree programme: BA ☐ BCom ☐ MCom ☐

### *Instructions to fill the questionnaire*

\*choose the most appropriate answer from the given choices.

\* The response to some questions gives you an opportunity to suggest improvements. You can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

1) What percentage of the syllabus was covered in the class this semester?

85 to 100% ☐ 70 to 84% ☐ 55 to 69% ☐ 30 to 54% ☐ Below 30% ☐

2) How do you rate the teacher's preparation for the classes?

Thorough ☐ Satisfactory ☐ Poor ☐ Indifferent ☐ Won't teach at all ☐

3. Assess the teacher's ability to communicate in the class?

Always effective ☐ Sometimes effective ☐ Just satisfactorily ☐

Generally ineffective ☐ Very poor communication ☐

4) The teacher's approach to teaching can best be described as

Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor ☐

5) Fairness of the internal evaluation process by the teachers.

Always fair ☐ Usually fair ☐ Sometimes unfair ☐

Usually unfair ☐ Unfair ☐

6) Was your performance in assignments discussed with you?

Every time ☐ Usually ☐ Occasionally ☐ Rarely ☐ Never ☐

7) The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Significantly ☐ Very well ☐ Moderately ☐ Marginally ☐ Not at all ☐

8) The institution provides multiple opportunities to learn and grow.

Strongly agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly disagree ☐

09) Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Every time ☐ Usually ☐ Occasionally ☐ Rarely ☐ Never ☐

10) Your mentor does a necessary follow-up with an assigned task to you.

Every time ☐ Usually ☐ Occasionally ☐ Rarely ☐ Never ☐

11) The teachers illustrate the concepts through examples and applications.

Every time ☐ Usually ☐ Occasionally ☐ Rarely ☐ Never ☐

12) The teachers identify your strengths and encourage you with providing right level of challenges.

Fully ☐ Reasonably ☐ Partially ☐ Slightly ☐ Unable to ☐

13) Teachers are able to identify your weaknesses and help you to overcome them.

Every time ☐ Usually ☐ Occasionally ☐ Rarely ☐ Never ☐

14) The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

To a great extent ☐ Moderate ☐ Somewhat ☐ Very little ☐ Not at all ☐

15) Teachers encourage you to participate in extracurricular activities.

Strongly agree ☐ Agree ☐ Neutra ☐ Disagree ☐ Strongly disagree ☐

16) Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

To a great extent ☐ Moderate ☐ Somewhat ☐ Very little ☐ Not at all ☐

17) What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Above 90% ☐ 70 to 89% ☐ 50 to 69% ☐ 30 to 49% ☐ Below 29% ☐

18) The overall quality of teaching-learning process in your institute is very good.

Strongly agree ☐ Agree ☐ Neutra ☐ Disagre ☐ Strongly disagree ☐

19. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

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